



LIMITED POWERTRAIN WARRANTY

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|--|--|------------------------|------------|---------------------------------|
| | | INS. 110 | A.C.I.N.20 | C.I.N. 9090 |
| Vehicle Owner Name (Warranty) | | Phone | | Limited Warranty Number |
| Street Address | | Apt. # | | |
| City | | State | Zip | |
| Year | | Make | | Model |
| VIN | | | | |
| Current Odometer Reading | | Vehicle Purchase Price | | Vehicle Purchase Date |
| Whipple Serial Number | | | | ASE Certificate Number |
| Installer Name | | Installer ID | | Technician |
| Installer Address | | City | | State |
| | | | | Zip |
| *Plan Name | | Plan Code | | Plan Period |
| | | | | Months _____ Miles _____ |
| Vehicle Class | | Deductible | | *Expiration Type: |
| | | \$ _____ | | <input type="checkbox"/> Add-On |
| NOTE: THIS LIMITED WARRANTY IS NOT A MANUFACTURER'S CERTIFIED OR FACTORY WARRANTY | | | | |
| Administered by: Royal Administration Services, Inc., FL License #60109 | | | | |
| 51 Mill Street, Building F, Hanover, MA 02339, (877)-371-3380 | | | | |

This Service Contract is an agreement between You and Us. We, Us, Our and Provider refers to Royal Administration Services, Inc., 51 Mill Street, Building F, Hanover, MA 02339, (877)-371-3380. In Florida the Provider is United Service Protection, Inc., PO Box 20647, St. Petersburg, FL 33742, 800-283-0785. The Provider is the party responsible to You for the benefits under this Service Contract, except as noted in the State Requirement section located at the end of this Service Contract. **You, Your and Contract Holder** refers to You, the purchaser of this Service Contract and the owner of the Vehicle described in the Registration Page of this Service Contract.

ADMINISTRATOR: refers to Royal Administration Services, Inc. Administrator is responsible for administering this Service Contract. All inquiries should be directed to the Administrator. Toll-free assistance is available at 1-(877)-371-3380.

ELIGIBILITY

For a vehicle to be eligible for the Whipple Limited Powertrain Warranty:

- The vehicle must have less than 36,000 miles on the odometer and the Whipple System must be installed within 3 years of the original in-service (purchase) date as determined by the manufacturer of the vehicle or by OASIS, or by GMVIS, or by Dealer Connect.
- The vehicle must be equipped with an eligible Whipple Supercharger System or the Whipple Stage 1 Ecoboost System.
- The vehicle must be legally registered & insured by the applicant named on this Limited Powertrain Warranty Terms & Conditions document.
- The installation of the Whipple System must be conducted by; a certified new car dealership; a certified Whipple installer; or by an automotive service technician certified by the Institute for Automotive Service Excellence (ASE) at an automotive repair facility with a valid business license.

BREAKDOWN, MECHANICAL BREAKDOWN, MECHANICAL FAILURE

Refers to a failure due to defects in materials and/or workmanship of a Covered Part to perform the function for which it was designed by its manufacturer. A Breakdown does not include sludging or gelling conditions. Further, a Breakdown does not include any failures to Your Vehicle if the manufacturer has announced its responsibility through any means including public recalls and factory service bulletins or TSBs.

COVERED PART or COVERED PARTS

Refers to the parts or components listed under the section entitled "Plan Coverage."

PLAN PERIOD

The Plan Period is the number of months and number of miles for which You are afforded coverage under this Program. Please refer to the section entitled "Plan Term" on Your Registration Page for term of coverage selected.

EXPIRATION

This warranty is subject to an Expiration. The term of months shall be counted from the vehicle's original in-service date. To determine the in-service date for your vehicle, you may: request it from a new-car dealer for your make of vehicle or order a CarFax report. Mileage shall be measured from ZERO (0). The coverage under this contract will only be activated provided you submit the applicable documentation to Whipple Industries, Inc. within THIRTY (30) days of the Kit installation date.

Extended expiration: If you have chosen to purchase an extended expiration, the additional time and mileage you purchased (as shown on Your Registration Page) shall be added to the original Expiration date as calculated above.

FULL FACTORY WARRANTY, FACTORY WARRANTY

Refers to the full Manufacturer's Warranty provided to You at no additional cost and covers repairs to Your Vehicle to correct any defect in material or workmanship. This Limited Warranty is not a Factory Warranty.

LABOR

Total labor time for a covered repair will be determined by a current nationally published labor manual. The labor rate for authorized repairs will be based on the posted labor rate of the licensed repair facility that You selected. If the repair facility's labor rate is not posted the Administrator reserves the right to approve a labor rate based on the average labor rate for similar local repair facilities. Administrator also reserves the right to adjust the approved labor rate if the repair

facility's labor rate is deemed to be excessive by the Administrator when compared to local average labor rates for similar facilities.

OEM

Original Equipment Manufacturer.

TERMS AND CONDITIONS

This Limited Warranty provides coverages recorded for the time and mileage stated on the Registration Page, whichever occurs first. Please refer to the sections of the Registration Page entitled "Expiration" and "Plan Period" to determine Your period of coverage.

YOUR RESPONSIBILITIES

1. CLAIM REIMBURSEMENT

Obtain approval PRIOR to having work performed that may be covered by this Limited Warranty. If You believe the failure may be covered by this Limited Warranty, call the Administrator at (877)-371-3380, or instruct the repair facility performing the work to call to register the claim BEFORE THE WORK IS PERFORMED.

2. VEHICLE MAINTENANCE AND MAINTENANCE REQUIREMENTS

Properly Maintain Your Vehicle and KEEP THE RECEIPTS.

This Limited Warranty is only valid if Your Vehicle has been maintained in accordance with the manufacturer's specifications. Keep copies of all receipts (oil changes, lubrication, etc.). Proof of maintenance may be required when You file a claim.

MAINTENANCE REQUIREMENTS

1. You must have Your Vehicle checked and serviced in accordance with the manufacturer's recommendations, as outlined in the Owner's Manual for Your Vehicle.

NOTE: Your Vehicle's Owner's Manual lists different servicing recommendations based on individual driving habits and climate conditions. You are required to follow the maintenance schedule that applies to Your specific conditions. Failure to follow the manufacturer's recommendations that apply to Your specific conditions may result in a denial of Coverage under this Service Contract.

2. It is required that You retain "Proof" of maintenance for the service and/or repair work performed on Your Vehicle. "Proof" means repair orders from a licensed repair facility. Pertinent information must be furnished to identify the Vehicle and the repairs performed, such as the Vehicle Identification Number (VIN), date, mileage, parts, and labor.

ADMINISTRATOR'S RESPONSIBILITIES

1. BREAKDOWN OF COVERED PARTS

We will pay or reimburse You for the reasonable costs to repair or replace any Breakdown of a part listed in the Plan Coverage Section, as determined by the Administrator using standard and common industry practices. **COVERED PARTS MAY BE REPLACED, DEPENDING ON AVAILABILITY AND AT ADMINISTRATOR'S DISCRETION, WITH LIKE KIND AND QUALITY (LKQ), USED, REBUILT, REMANUFACTURED OR NEW PARTS.**

GENERAL PROVISIONS

1. YOUR HELP AND COOPERATION

If We ask, You agree to help Us enforce Your rights against any manufacturer or repair facility who may be responsible to You for the cost of repairs covered by this Program. You must provide written authorization to Us to communicate with any party other than You.

2. SUBROGATION AND OUR RIGHT TO RECOVER PAYMENT

If We pay for coverage under this Program, We may require You to assign Us Your rights of recovery against others. We will not pay for a Breakdown if You impair these rights to recovery. Your rights to recover from others may not be waived. You shall do whatever is necessary to enable Us to enforce these rights. We shall recover only the excess after You are fully compensated for Your loss.

In the event a repair is subject to any additional third-party Service Contracts or warranties, those Service Contracts or warranties shall supersede any and all obligations under this Program.

3. **COVERAGE**

The Coverage afforded You for Your Vehicle is determined by the Plan Name shown on the Registration Page, which is more fully described in the section entitled "Plan Coverage."

4. **LIMITS OF LIABILITY** – Whipple 36 Months / 36,000 Mile Warranty

Whipple Industries, Inc's. **maximum liability per covered vehicle** over the term of this warranty is limited to \$15,000, which represents the total of the individual component group's liability as follows: Engine components are covered to a maximum of \$11,000; transmission components are covered to a maximum of \$2,500; and rear axle components are covered to a maximum of \$1,500.

5. **LIMITS OF LIABILITY** – Whipple Extended Defense – 60 Months/60,000 Mile and 60 Months/100,000 Mile Extension

Whipple Industries, Inc's. **maximum liability per covered vehicle** over the term of this warranty is limited to \$20,000, which represents the total of the individual component group's liability as follows: Engine components are covered to a maximum of \$15,000; transmission components are covered to a maximum of \$3,500; and rear axle components are covered to a maximum of \$1,500.

In the event that the amount of any one authorized repair or the combined total amount of all authorized repairs meets or exceeds Our liability, Your Program will be deemed expired, and no further coverage will be afforded to You, regardless of the remaining time or mileage of Your Program's Plan Period.

6. **MANUFACTURER'S WARRANTY DISCLOSURE**

If the term of this Program overlaps with the term of Your Manufacturer's Warranty, look first to Your Manufacturer's Warranty for coverage. This Program excludes coverage for any loss covered by Your Manufacturer's Warranty but may nevertheless provide benefits in addition to those provided by Your Manufacturer's Warranty.

WARRANTY ACTIVATION

In order to activate the coverage under this warranty, you must register your product at www.whipplewarranty.com along with a scanned copy of your paid service order installation receipt (which includes your vehicle identification number (VIN)), or a copy can be mailed to us at: **Whipple Limited Warranty, 51 Mill St, Bldg. F., Hanover, MA 02339**, within **THIRTY (30) days** of the service order installation date. If the stated items are not received within **THIRTY (30) days** of the service order installation date, this contract is not valid.

WARRANTY DISCLAIMER & EXCLUSIONS

This warranty covers any defects in our materials or workmanship as well as any factory equipment not covered by the factory warranty if deemed the damage was a direct result of the installed Whipple kit; all of which is void, if the damage is related to or arising from the:

- Use of fuel with octane rating less than $91 (r+m)/2$, or 93 if specified.
- Improper installation, abnormal operation, abuse, neglect, lack of maintenance or lack of fluids, or damage resulting from a collision. Operation of such an impaired vehicle will void this warranty. The vehicle owner is responsible for ensuring no further damage occurs once a problem has occurred.
- Failure to perform normal maintenance and/or service recommended or required by the manufacturer's maintenance schedule for your vehicle, or Whipple, as applicable as well as any damage caused by any gradual reduction in operating performance (wear & tear).

- Abuse related to overloading, pcm recalibration, misuse, negligence, road conditions, unapproved tire size and/or tire compound, and other non-approved modifications. **Approved modifications are limited to the following:** exhaust modifications beyond the catalytic converter (referred to as cat-back or post cat); wheel and tire modifications that are within fifteen percent (15%) of OEM or factory-equipped size (**modified tires are only allowable if they are one hundred percent (100%) street compound**).

LIMITATIONS

- Any fluids, lubricants, refrigerants, filters or fasteners unless required in connection with repair or replacement of covered parts under the terms of this warranty; including but not limited to shop supplies, materials charges, hazardous waste charges, storage charges or miscellaneous charges are not covered.
- Any damages to the vehicle and/or the Whipple components during the installation procedure, participating in or preparation of the vehicle for off-road and/or racing (on a track or otherwise), fires, flood, riots, acts of war or terrorism, theft, vandalism, natural disasters, physical damage, consequential damage and acts of God are not covered.

PLAN COVERAGE

A replacement system or component(s) that has been installed in accordance with our instructions, assumes the remaining warranty of the original (replaced) system. If a system or any of its component(s) is/are exchanged, the replacement becomes your property and the returned system or component(s) becomes Whipple Industries, Inc's property. Component(s) provided by Whipple Industries, Inc's to fulfill our warranty obligation must be used in the product for which warranty service is claimed.

ENGINE COMPONENTS

Covered: Pistons, piston rings, piston pins, crankshaft, and bearings, connecting rods and bearings, camshafts and bearings, timing chain and gears, intake/exhaust valves and seals, valve springs, oil pump, push rods, rocker arms, rocker arm shafts, lifters, SUPERCHARGER, and supercharger system components including supercharger-related Whipple electrical components up to the maximum limit of liability found in the General Provisions section, for the plan term you selected. If a failure of any of the above parts damages either the engine block or cylinder heads, a remanufactured long or short block assembly will be provided subject to the maximum limit of liability applicable.

Non-Covered: Any engine components not specifically listed, including but not limited to, factory electrical (unless damage was caused by a faulty Whipple Kit and subsequently denied coverage from the Manufacturer), seals & gaskets (except cylinder head gaskets), finish on SUPERCHARGER; any parts, filters, fluids etc., that are required to be replaced as a part of your vehicle's normal maintenance schedule as published by the manufacturer.

TRANSMISSION COMPONENTS

Covered: All internally lubricated parts within the transmission to the maximum limit liability found in the General Provisions section, for the plan term you selected.

Non-Covered: Failure of related parts external to the transmission which may cause a transmission claim including, but not limited to; electrical components; (unless damage was caused by a faulty Whipple Kit and subsequently denied coverage from the Manufacturer) seals & gaskets; transmission coolers; levers; controls; any parts, filters, fluids etc., that are required to be replaced as a part of your vehicle's normal maintenance schedule as published by the manufacturer.

REAR AXLE COMPONENTS

Covered: Rear axle, ring gear, drive pinion, pinion shaft, differential, side gears, bearings, bearing cap, washers, slinger, axle shaft, housing and housing cover up to the maximum limit of liability found in the General Provisions section, for the plan term you selected.

Non-Covered: Seals and Gaskets; any parts, filters, fluids etc., that are required to be replaced as a part of your vehicle's normal maintenance schedule as published by the manufacturer.

EMISSIONS COMPONENTS

Covered: Air Flow Sensor, Air/Fuel Feedback Control System and Sensors, Air Induction System, Catalytic Converters, Electronic Engine Control Sensors and Switches, Powertrain Control Module (PCM)/Engine Control Module (ECM)*, Evaporative Emission Control System, Exhaust Gas Recirculation (EGR) System, Exhaust Manifold, Exhaust Pipe (Manifold to Catalyst), Fuel Injection System, Fuel Injector Supply Manifold, Ignition Coil and/or Control Module, Intake Manifold, Intercooler Assembly, Malfunction Indicator Lamp (MIL)/On-Board Diagnostic (OBD) System, PCV System, Spark Control Components, Spark Plugs and Ignition Wires, Throttle Body Assembly (MFI), Transmission Control Module, Turbocharger Assembly, Vacuum Distribution System.

RENTAL BENEFIT: Rental reimbursement will only be approved for an authorized repair, beginning on the claim submission date. Reimbursement for a rental vehicle is provided for a maximum of \$35.00 per day, up to a maximum of 5 days. Any authorized repair which requires the Vehicle to be left at a repair facility will qualify for one (1) day of rental reimbursement. Parts delays will qualify for up to three (3) days of reimbursement. Delays for inspection required by the Administrator qualify for up to one (1) day of rental reimbursement. In no case will delays caused by parts or inspections increase the maximum limit of 5 days. Rental car agreement charges will only be reimbursed to You for charges incurred from a licensed rental agency. You must provide the paid rental receipt to the Administrator to be reimbursed for the charges. In no case will reimbursement exceed the actual cost included on the rental receipts, and no reimbursement will be provided to You until the authorized repairs are complete and paid.

IF YOUR VEHICLE INCURS A BREAKDOWN

1. If Your Vehicle incurs a Breakdown, You must take the following steps to file a claim:
 - A. Prevent Further Damage - Take immediate action to prevent further damage. This Program will not cover the damage caused by not securing a timely repair when a Breakdown has occurred. The operator is responsible for observing Vehicle warning lights and gauges and taking appropriate action immediately upon notification. Failure to do so may result in the denial of coverage.
 - B. Take Your Vehicle to a licensed repair facility of Your choice.
 - C. Provide the repair facility representative with a copy of Your Program and/or Your Program Number, if possible.
 - D. The repair facility representative must obtain authorization from the Administrator prior to any repair being initiated or any damaged parts being discarded.

REPAIRS WITHOUT PRIOR AUTHORIZATION WILL NOT BE COVERED OR REIMBURSED.

2. The repair facility **must** do the following **prior** to initiating any repairs:
 - A. Obtain Your authorization to diagnose the cause of Breakdown and cost of the repair. It is Your responsibility to ensure the cause of the Breakdown is properly diagnosed. It is Your responsibility to pay for the cost of diagnosis.

In addition, the Administrator will determine if an inspection and/or tear-down is necessary to confirm the cause of the Breakdown and if it is covered under the terms of this Program. The Administrator will also determine the extent of the tear-down that is necessary. "Necessary" shall be deemed to be the point where the damage is visible or determinable. The Administrator in its discretion may require further examination of dynamic operational diagnostic data as its stored in relation to the vehicle and its recent usage. You are responsible for authorizing the repair facility to complete the tear-down. The reasonable cost of the authorized tear-down will only be paid by the Administrator if the claim is approved.

- B. Call the Administrator to verify Your coverage and to obtain a Claim Authorization Number. For Claims/Customer Service contact us at (877)-371-3380.

- C. Review the Administrator's determination of the claim with You to explain what will be covered by the Program and what portions of the repairs, if any, will not be covered.

3. When You pick up Your Vehicle, You **must**:

- A. Review the work performed with the repair facility representative.
- B. Pay for any charges not covered by this Program.
- C. Pay for the cost of covered components or repairs above the amount approved by Administrator.

PAYMENT OR REIMBURSEMENT OF CLAIMS

When the damage and repair falls within the scope of this Program and authorization to proceed with the repair is obtained from the Administrator and the repair work is completed, payment will be provided in one of the following two methods, so long as the request for payment is submitted to the Administrator within 180 days of the date that the Claim was approved.

No requests for payment will be honored if received after 180 days that the Claim was approved.

- **PAYMENT OPTION:** The Administrator will pay the repair facility for the approved amount of the Claim. The Administrator will arrange for such payment by check or nationally recognized credit card.
- **REIMBURSEMENT OPTION:** You may request reimbursement from the Administrator, by submitting the paid invoice to the address below. The following information must be included with Your paid invoice and is generally supplied to You by the repair facility You selected. The invoice must contain the following information:
 1. Itemized listing of replacement parts names, numbers, and prices.
 2. Description of labor and charges necessary to correct the mechanical failure.
 3. Vehicle mileage, Year Make and Model, complete Vehicle Identification Number.
 4. Date of repair.

YOUR FAILURE TO CONTACT WHIPPLE INDUSTRIES, INC. AND RECEIVE AN AUTHORIZATION NUMBER BEFORE ANY REPAIR WORK IS PERFORMED WILL VOID YOUR WARRANTY CLAIM.

TRANSFERABILITY

The Limited Warranty is not transferable to any subsequent owner.

CONSUMER PROTECTION LAWS

This warranty is valid only in the United States and Canada. Some states and provinces do not allow the exclusion or limitation of certain damages or the duration of implied warranties or conditions so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state or province. The laws of the State of California will govern this warranty. Any action brought to enforce or interpret this warranty shall occur only in a court of the State of California or in U.S. District Court for the Central District of California.

MISCELLANEOUS

NEITHER INSTALLER NOR ITS EMPLOYEE, OR ANY EMPLOYEE OF WHIPPLE INDUSTRIES, INC. IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION, OR ADDITION TO THIS WARRANTY. WHIPPLE INDUSTRIES, INC. RESERVES THE RIGHT TO MODIFY THIS LIMITED WARRANTY AT ANY TIME. HOWEVER, ANY SUCH MODIFICATION WILL NOT ALTER THE WARRANTY CONDITIONS APPLICABLE AT THE TIME OF SALE.

NOTICE TO INSTALLER or DEALER

PLEASE SUPPLY A COPY OF THIS WRITTEN WARRANTY TO ANY CONSUMER WHO PURCHASES ANY SUPERCHARGER OR STAGE 1 SYSTEM COVERED BY THIS WARRANTY.

CONTACT INFORMATION:

WHIPPLE INDUSTRIES, INC.

Attn: Whipple Supercharger Limited Warranty
51 Mill St, Building F
Hanover, MA 02339

Website: www.whipplesuperchargers.com

Toll Free Number: (877) 371-3380 Monday thru Friday 8:30 AM – 5:30 PM ET